



NATIONAL BANK OF KAZAKHSTAN

## **PUBLIC INFORMATION NOTICE**

### **On the revitalization of telephone scammers**

*November 30, 2021*

The National Bank of Kazakhstan is warning about the revitalization of fraudsters posing as National Bank employees and trying to obtain personal information in order to steal money.

During a telephone conversation the fraudsters request information about bank account numbers and the availability of loans. At the same time, allegedly for the purpose of "technical monitoring", they ask for passport data, in particular the IIN. For verification purposes, the scammers also ask to open an account or apply for credit in test mode and to transfer money to third-party accounts.

The National Bank recommends ignoring emails and anonymous phone calls requesting money transfers or suspicious transactions. Messages or calls about an unexpected opportunity to receive money that contain details of unknown bank accounts are in most cases indicative of fraudulent activity.

The National Bank does not service the accounts of private individuals and does not carry out money settlements and transactions. Accounts at the National Bank can only be opened for the settlement of transactions by the National Bank, secondary banks, and a limited number of legal entities.

In case of receiving a suspicious letter or call "from the National Bank" with a request to send funds, you must contact the law enforcement agencies.

### **For more details mass media can contact:**

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